

Waste & Recycling

Information Guide



Our Vision

Welcome to Wyndham!

This guide provides an overview of the many waste services provided by Wyndham City and how to access and use them. The guide will help residents to do their bit to Keep Wyndham Clean.

Further information about other waste and recycling services and translations of this booklet use the link or QR Code below:

www.wyndham.vic.gov.au/services/about-waste-and-recycling

Don't Dump - Dispose of waste for FREE



Help Keep Wyndham Clean

Litter and illegal dumping harm wildlife, pollute waterways, and spoil our parks and streets. Use your free hard waste collection service - don't dump!

Caught on Camera

Wyndham City installs CCTV cameras and regularly patrols known dumping hotspots to catch illegal dumpers. Caught offenders will be fined.

Report it!

If you see someone dumping, note the date, time, location, details (like vehicle registration or descriptions) and evidence like photos, and report it at:

www.wyndham.vic.gov.au/raise-request-or-issue



Hard and Green Waste Collection Service



Three FREE hard waste pickups from your home

Wyndham City residents can access a range of services for recycling or disposing of waste and unwanted household items for FREE.

Hard and Green Waste Collections

Most Wyndham households (including renters) are eligible to book three FREE hard and green waste collection services each financial year, which is collected from a resident's house. Collections must be booked 2 weeks in advance and the collection is limited to three cubic metres of waste (3m X 1m X 1m)

For more information or to book Hard and Green Waste collections, you can call **1300 023 411**

Or visit: www.wyndham.vic.gov.au/services/waste-recycling/hard-and-green-waste-collection-service





Waste Disposal Voucher - Rate Payer

Wyndham City gives rate payers one voucher to take a load of rubbish to Wyndham Landfill and Resource Recovery Centre (tip) for free. The voucher is printed on the first annual rates notice of the financial new year, and must be presented at the gate when taking rubbish to the tip located at **470 Wests Rd, Werribee, 3030**.

Rubbish quantity limits and exclusions may apply. See website for terms and conditions.

Waste Disposal Voucher - Residents

Eligible residents (including renters and owner occupiers) can visit the tip for FREE more than once if they exchange a hard and green waste collection for a waste disposal voucher to use at the Wyndham Landfill and Resource Recovery Centre.

Residents can exchange each hard and green waste booked collection allocated to a property for a Waste Disposal Voucher to use at the tip.

Alternatively, residents can exchange their Waste Disposal Voucher for a Hard and Green Waste Collection. For further information please contact Customer service at **1300 023 411**

**[www.wyndham.vic.gov.au/venues/
municipal-tip-refuse-disposal-facility](http://www.wyndham.vic.gov.au/venues/municipal-tip-refuse-disposal-facility)**



Wyndham Landfill and Resource Recovery Centre

Visit the Wyndham Landfill and Resource Recovery Centre located at **470 Wests Rd, Werribee 3030**. Plan your visit by checking which items can be disposed of for free and which may incur a fee.

Free drop-off (must be separated)



These items and more can be disposed of for a cost or for free using a waste disposal voucher



Visit: www.wyndham.vic.gov.au/venues/municipal-tip-refuse-disposal-facility for more information on the fees and what is accepted and what is not.



Bin Collection

When is my bin day?

Wondering when your bins will be collected? Here's a quick guide:

- Recycling Bin (Yellow): Collected fortnightly.
- Garbage Bin (Red): Collected weekly.
- Food and Garden Organics (Green): Collected fortnightly on the week opposite to the recycling collection.

To find out your specific bin collection schedule scan the QR code or visit:

digital.wyndham.vic.gov.au/mywyndham/



YES



How to Manage Your Bins

To ensure a smooth bin collection and to keep streets clean:

- ✓ Place bins side by side near the kerb, with handles facing away from the road.
- ✓ Leave 50 cm between bins and 1 metre clear of trees, poles, vehicles, and driveways.
- ✓ Put bins out on the night before scheduled collection day and bring them back into your property within 24 hours.
- ✓ Avoid overfilling or compressing, lid must be closed, extra bags or boxes won't be collected.

NO



Live in a court, or multi-unit dwelling?

- Mark bins with your house number
- Place on a straight section of the street
- Keep vehicles clear on collection days.



Report an issue with bin service

Report a Damaged, Missing, or Stolen Bin

Damaged bins can cause spillage and littering, so reporting these can help keep our streets clean. After reporting a damaged bin, ensure it is empty and leave it on the nature strip after your scheduled collection day. Bins are generally repaired or replaced within two working days after collection.



What if my bin isn't picked up?

To ensure your bin is collected, place it out the night before your scheduled collection day. If your bin hasn't been collected by 5 pm on collection day, report the missed pick-up to help address the issue promptly and keep your waste services running smoothly.

Note bins will not be collected on Good Friday, Christmas and New Year's day. Scheduled collection for these days will occur the next day.

To report missed bin pick-ups or missing, stolen or damaged kerbside bins:

Raise a Request or Issue by scanning the QR code or visit:
www.wyndham.vic.gov.au/raise-request-or-issue

Call Customer Service at **1300 023 411**



Garbage (Weekly Service)

Remember, everything you place in this bin goes to landfill. In landfill, materials like food and garden waste decompose into greenhouse gases. Other items like some plastics or glass may never break down.

It's important to avoid sending waste to landfill by reducing, reusing and recycling where possible.

- ✓ Put food and garden waste in your green bin or compost
- ✓ Recycle right
- ✓ Dispose of E-waste at council drop off points or through hard waste collections
- ✓ Find disposal options on our online A-Z Waste guide



Broken glassware & crockery



Takeaway cups



Old clothing, shoes & textiles



Disposable nappies



Plastic bags, soft plastic packaging & food wrappers



Bagged general rubbish



Kitty litter and animal waste



Bagged polystyrene & foam



Paper towel & tissues



Long-life milk cartons & Tetra Paks

NO



NO batteries or flammable liquids or hazardous waste



Recycling (Fortnightly Service)

Recycling the right way ensures our recyclable materials are being reused, keeping waste out of landfills and saving our natural resources.

How to make sure you recycle right:

- ✓ Containers, cans and bottles should be empty. No foods, liquid, or other contents.
- ✓ Keep lids on
- ✓ Hard plastic containers and bottles like milk bottles, shampoo bottles and plastic takeaway containers only
- ✗ If it's soft plastic, like cling film, chip packets or plastic bags, it goes in the red bin.



Paper & cardboard

Newspaper, office paper, Junk mail, books, magazines & boxes



Aluminium & steel

Empty aerosols, tins, cans, foil & foil trays



Glass bottles and jars

Empty, with lids & labels left on



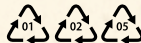
• All items must go into your recycling bin loose - not in bags or containers.

• Please refrain from removing any items from others' recycling bins.



Hard plastic containers and bottles

From the kitchen, laundry & bathroom. With plastic codes 1, 2 and 5 only



NO bags or bagged items

NO



NO batteries or flammable liquids or hazardous waste



Food and Garden Organics (Fortnightly Service)

Food and Garden waste placed into the green bin is transformed into nutrient rich compost which can be used in our parks, gardens and farms.



Seafood, meat
& bones



Fruit & vegetable
scraps



Dairy & eggs



Bread, pasta,
rice & cereals



Loose leaf
tea & coffee



Leftover
foods



Garden waste; lawn clippings,
small branches, leaves & weeds



Get a free kitchen caddy

If you have a Food and Garden Organics bin at your home, you can get a free kitchen caddy from one of our pickup points.

Find more information about the Food and Garden Organics bin and kitchen caddies:

www.wyndham.vic.gov.au/services/waste-recycling/household-bins/household-bin-services

NO



NO batteries or
flammable liquids or
hazardous waste





Compost bin and worm farm subsidy program

Wyndham offers households up to 50% off a worm farm or composting product each financial year through Wormlovers.

To find out more about composting or to order products, visit

www.wyndham.wormlovers.com.au

or scan the QR code

Why compost?

Worm Farms and compost bins provide an easy way to reduce organic waste sent to landfill, and recycle food scraps into nutrient rich compost for your garden!



E-Waste and Hazardous Waste



Batteries and Electronic waste (E-waste)

E-waste or electronic waste is any unwanted or broken item that has a plug, battery or power cord.

It is illegal to dispose of e-waste in your kerbside bins and landfills in Victoria. In landfill, E-waste can cause fires and release hazardous chemicals into the air, soil and water.

You can recycle small e-waste like batteries, mobile phones and accessories by taking them to Wyndham recycling stations or E-waste drop off points.

Large e-waste items can be taken to the Wyndham Landfill and Resource Recovery Centre for free or collected through a booked hard waste collection.

To find out more about e-waste and disposal options scan the QR code or visit

www.wyndham.vic.gov.au/ewaste

- ✓ Batteries
- ✓ Light globes and fluorescent tubes
- ✓ Mobile Phones
- ✓ Computers and accessories
- ✓ TV's and radios
- ✓ Battery-operated toys
- ✓ Headphones
- ✓ Fans
- ✓ Cords
- ✓ White goods
- ✓ Kitchen appliances
- ✓ Power tools



Flammable liquids, toxic chemicals or hazardous waste

Chemicals and hazardous waste such as petrol, thinners, acetone and asbestos cannot be disposed of in your kerbside bins or at the Werribee Landfill and Resource Recovery Centre. Please see our A-Z waste guide for disposal information.

www.wyndham.vic.gov.au/waste-guide



Other Recycling Options



Community Recycling Stations

Recycling stations are located at various community centres around Wyndham to recycle these items:

- ✓ Handheld batteries
- ✓ Printer cartridges
- ✓ CD's and DVD's
- ✓ Small light globes & tubes
- ✓ Mobile phones & accessories
- ✓ X-rays



Clothing and E-Waste Drop-Off hubs

Electronic waste (e-waste) and clothing can be reused and recycled in many ways, but not through kerbside bins. E-waste and clothing drop off hubs can be found in the carpark of several community centres around Wyndham. For specific locations see the website.

See: www.wyndham.vic.gov.au/services/waste-recycling/other-waste-recycling-services



Container Deposit Scheme



Container Deposit Scheme CDS

Wyndham has several locations where eligible containers such as cans and bottles can be dropped off to receive a 10c refund.

For more information on locations and eligible containers see

mytomra.com.au/locations/vic-container-deposit-scheme/

Reduce Your Waste

The best way to reduce waste is to avoid creating it in the first place.

When you buy less and choose reusable options, there's less to throw away - and that means less harm to the environment.

Try these simple everyday actions to help you reduce waste:

- Use reusable bags, cups, and water bottles
- Buy second-hand instead of new
- Shop mindfully - only buy what you need!

- Donate unwanted good quality items responsibly
- Avoid products with lots of packaging
- Compost food scraps using a compost or worm farm bin
- Take part in local clean-up events
- Grow your own herbs or veggies at home
- Use reusable cloth nappies and sanitary items

For more information about reducing waste including donating good quality items visit **www.wyndham.vic.gov.au/reduce-waste**

Every small action adds up to a big difference!

Wyndham's Green Living Series: Events & Workshops

Wyndham City Council offers free events and workshops all year round to help you reduce waste, recycle better, learn handy skills, and save money.

Find out what's coming up:

www.wyndham.vic.gov.au/greenlivingseries





Interactive Residential Waste Guide



Do you have an item to dispose of, but not sure where it goes?

Check out our interactive A-Z Waste and Recycling Guide. Go to the website and search for the item you need to dispose of to discover the disposal options available.

For further information and a full list of items and goods, please check www.wyndham.vic.gov.au/waste-guide

If you cannot find an item listed, or need further information, please contact Council's Waste Education Team on wastewise@wyndham.vic.gov.au or **1300 023 411**.





CONTACT US

Website:

www.wyndham.vic.gov.au

Email:

mail@wyndham.vic.gov.au

Phone:

1300 023 411



Call 131 450 for Translating
and Interpreting Services

ਪੰਜਾਬੀ (Punjabi)

हिंदी (Hindi)

普通话 (Mandarin)

العربية (Arabic)

Tiếng Việt (Vietnamese)

ကညီကျိာ် (Karen)

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